

WINDOW INSTALLATION WARRANTY

Thank you for choosing CARTELLI COMPANY to replace your windows and doors for your home! We are proud to bring you products and services of the highest quality and value. We also stand behind the products that we sell, which is why we offer quick responsive service and a comprehensive warranty.

Warranty Description:

CARTELLI COMPANY . guarantees to the original consumer purchaser that products installed in a single family home or a multi-family home unit by CARTELLI COMPANY will be free of defective workmanship for **1 year** from the original installation date. If the determination has been made that the defect or concern is attributable to our workmanship, CARTELLI COMPANY will, at its option, (1) repair the defective product, (2) replace the defective materials or (3) refund your purchase price.

Please note : Each manufacturer's warranty varies

Who is covered?

This warranty extends only to the original purchaser of windows and/or doors from CARTELLI COMPANY. The warranty starts on the date that the installation of products in the home and remains effective as long as the original purchaser owns the home for up to **1 year**. This warranty is NON transferable.

What's not covered?

- Damage or defects relating to misuse, abuse, the use of applied tints or films.
- Any misuse, modification, or alterations (including but not limited to customer-applied finishes)
- Normal wear and tear.
- Damage due to alarm installations.
- Natural weathering of wood /vinyl / clad finishes or painted and stained finishes.
- Acts of nature (e.g. fire, hurricane, etc.).
- Improper storage, or handling.
- Building movements and settlements.

- Failure to protect wood surfaces against moisture prior to, or immediately after installation.
- Failure to maintain product under manufacturer's warranty.
- Condensation, or damage due to condensation on interior of your room windows or doors.
- Any hardware items such as locking systems , lift handles , hinges and screens
- Any damages as a result of prolonged trapped moisture i.e . tree branches , bushes and or any shrubbery blocking the sun lights and not allowing the surface(s) to dry after rain or unaligned sprinkler or drip system.
- Any interior or exterior of mildew or mold .
- Any damages due to poor air ventilation

Limitations on Remedies:

In no event will CARTELLI COMPANY be liable for incidental or consequential damages (other than labor to repair or replace products under this warranty), whether based on breach of express or implied warranty, breach of contract, negligence, strict liability or any other legal theory. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. You also have specific legal rights under the manufacturer's warranty, and you may have other rights which vary from state to state.

To obtain service under this warranty, contact us at : 510-654-9944 or access CARTELLI COMPANY website at www.cartellipainting.com Please keep this certificate, along with contracts, invoices, and change orders for your records as they will be necessary to claim service.